WELCOME TO UNITO
Get to know the University and the city...
Residence permit

- Only for NON-EU students, owning a Study visa type D
- To be requested **within 8 working days after the arrival in Italy.** Due to COVID-19 emergency the 8 days should be counted starting from the end of the possible quarantine. For detailed information on quarantine disposals please, check the [Italian Ministry of Health website](https://www.salute.gov.it/).

**REQUIRED DOCUMENTS**
- Passport + 2 Copies of personal data and Visa
- 1 duty stamp (16 euro value) purchasable in a tobacco store
- Codice fiscale (>> Agenzia delle Entrate)
- Letter of acceptance
- Health Insurance
- Documentation proving financial resources availability

**FOR INFORMATION AND SUPPORT:**

**Office incoming**
Via Verdi 10ter/E, Torino
Monday, Wednesday, Thursday - h. 9.00-12.00
Email: office.incoming@unito.it
Phone: 0116704367
It can be requested:

- to Italian embassy/consulate in your country
- through Office incoming at UniTo
- at the local offices of Agenzia delle Entrate

Further information at:
http://piemonte.agenziaentrate.it/

For further assistance, please contact Office Incoming.
Medical care

EU citizens:
Guests coming from EU countries can access to health care supplied by "SSN- Servizio Sanitario Nazionale" (National Health Service). They can benefit from:
- Family doctor and hospital services
- ASL located nearby the residential area

Extra-EU citizens:
You can choose between two kind of health care coverage:
- **Italian National Health Service** ("Servizio Sanitario Nazionale, SSN"): it offers full coverage – including the possibility to choose a family doctor- upon the payment of a €149,77 calendar year fee (that is January 1st to December 31st). You may contact the local National Health Service Unit (ASL) for information.
- **Private insurance**: upon your arrival in Italy, you can purchase one. If you need suggestions, you can ask to the Residence permit office of the University of Turin, because a health care insurance is required to apply for a residence permit.

FOR INFORMATION AND SUPPORT:
**Ufficio Assistenza Sanitaria EDISU PIEMONTE**
Residenza Universitaria “Verdi”
Via Giuseppe Verdi, 15 - Torino
Tel. +39 3316109713 (office hours)
e-mail: info.healthcare@edisu-piemonte.it
[https://www.edisu.piemonte.it/it/servizi/sale-studio-e-altre-servizi/informazioni-assistenza-sanitaria](https://www.edisu.piemonte.it/it/servizi/sale-studio-e-altre-servizi/informazioni-assistenza-sanitaria)
Please refer to the UNITO website!

For further information on university procedures, deadlines and information on specific services please, check the handbook (Vademecum) and the guidelines published here.

REMEMBER:
Each university hub has published a Vademecum; check it for specific information, on your Department webpage.

On Application for international students webpage you can also find a general Vademecum for international students.
Where can you find us?

**International Students Desk**
Palazzina D - Complesso Aldo Moro
Via Sant’Ottavio 12 – Torino (ground floor)
Front office is open by appointment only.
Phone: +39 0116704452 (Mon-Fry 2 p.m. – 4 p.m)
Online Buddy Service: **Monday** (2:00 p.m. - 4:00 p.m.), **Wednesday** and **Thursday** (10:00 a.m. - 12:00 p.m.). **Book an online appointment with a fellow buddy student!**
Email: [internationalstudents@unito.it](mailto:internationalstudents@unito.it)

**For EXTRA-UE students, Residence Permit office** (support on filling the relevant forms)
Via Verdi 10ter/E, Torino
Monday, Wednesday, Thursday - h. 9.00-12.00
Email: [office.incoming@unito.it](mailto:office.incoming@unito.it)
Useful contacts:

**TUITION FEES OFFICE**: For information on ISEE, tuition fees, additional payments, fees exemptions, fines, instalments deadlines...

**HELP AND SUPPORT**: for technical support on Unito website

**TEACHING MANAGEMENT OFFICES**: For information on teaching topics (exams, exams syllabus, career plan, classes timetable, access to Moodle platform...). Please, check your degree program webpage

**STUDENTS’ REGISTRY OFFICE**: For information on transfers, change of courses, Edumeter, career plan, registration of exams marks...

**EDISU Desk**: for information on EDISU services/scholarships

**International Office in each university hub (“Polo”):**
For information and support regarding your Department and Degree program

- Polo Campus "Luigi Einaudi" (CLE): international.cle@unito.it
- Polo Scienze Umanistiche (SUM): international.humanities@unito.it
- Polo Scienze della Natura: international.sciences@unito.it
- Polo Medicina Torino: international.medtorino@unito.it
- Polo Agraria e Medicina Veterinaria: international.agrovet@unito.it
- Polo di Medicina Orbassano: international.medsanluigi@unito.it
- Polo di Management e Economia: international.sme@unito.it
Thank you for your attention!