

#### Degree Seeking Students Handbook

A.y. 2024/2025 information about what to do before and when you get to Italy, studying at UniTo

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#### Introduction

This document has been produced by the International Students Office and has been designed to provide you with a general introduction to the University and cover essential information on academic regulations, university procedures and services. Whilst every effort has been made to provide both accurate and comprehensive information, this document is only meant as a guide. The Information, being true and correct at the date of publication, can however undergo changes due to the rise of different circumstances after the time of publication. Please check the website <a href="https://www.unito.it">www.unito.it</a> for the most up to date information.

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## Welcome to UniTo

With over 80,000 students and more than 4,000 academic and administrative staff, the **University of Turin (UniTo)** is one of the country's largest and most prestigious universities.

The University, founded in 1404, provides quality higher education and research opportunities; many UniTo graduates have achieved international renown.

Today, UniTo offers over 165 undergraduate and postgraduate degree programs in almost every field of study. A growing number of courses are taught in English, and Italian language courses are available for incoming students.

The University's 27 departments offer excellent opportunities for Italian and non-Italian academic staff; 1 doctoral school provides over 35 doctoral programs.

Students and academic staff can make use of 34 libraries with over 2 million books, the Botanic Gardens, and a number of university museums; university accommodation, eating places, and sports facilityies are well located.

Turin is a **vibrant**, **people-oriented city**, and boasts a wide variety of cultural resources: historic buildings, world-class museums and galleries, as well as numerous exhibitions and fairs. The city's parks and 4 rivers together with the nearby mountains and lakes provide a great leisure environment.



<u>Discover UniTo</u> today and through its 600-year history, and learn more about <u>living in Turin</u>.

## **Buddy Project**Do you need support-TO?

The first few weeks in a new country can be overwhelming: finding accommodation, getting to know your new university, obtaining the required documents, learning Italian. You would probably think: "I need some help!"



Here comes <u>Buddy Project</u>, UniTo welcome and support service to international students.

## Before getting to Italy

#### ID, passport or visa?

The identity documents required to access the Italian territory depend on your citizenship.

Check the <u>website of Italian Ministry of Foreign Affairs</u> to find out whether you need to request a study visa or not.





How to get a visa for study purposes? Check <u>Apply</u> for a visa for study purposes.

#### Health Insurance

**Students coming from EU countries** staying in Italy more than 3 months can access health care supplied by the Italian Public Health Service ("SSN- Servizio Sanitario Nazionale").

**Non-EU students** can choose between two different types of health cover:

- Public cover supplied by the Italian Public Health Service ("SSN - Servizio Sanitario Nazionale"), upon payment of an annual fee.
- **Private insurance** to be purchased directly from private insurance companies.





Need some help to access the Italian Public Health Service? Contact <u>EDISU Piemonte Information Point</u>

#### How to get to Turin

By plane, by train, by bus and by car: reach the city from wherever you are.



Full information on How to get to Turin.

## When you get to Italy

#### Residence permit (Permesso di soggiorno) - For Non-EU and Non-Schengen citizens

A residence permit is a document or card required to allow a foreign national to reside in a country for a fixed or indefinite length of time.

Extra-EU citizens planning to stay in Italy more than 90 days have to apply for a residence permit for study purposes within 8 working days of your arrival in Italy: contact UniTo International Welcome Office (E-mail: international.welcome@unito.it) soon after your arrival for information and help in obtaining a residence permit.



Check how to apply for a study residence permit: Residence Permit Office at UniTO



Remember: your Buddy can help you in all the required administrative steps: feel free to contact your Buddy before starting!

#### Tax code (Codice Fiscale)

Tax identification code (Codice Fiscale, in Italian) is a mandatory document to identify citizens living in Italy. You will need it – for example – to apply for a residence permit, open a bank account, enter into a tenancy agreement, receive the payment of a scholarship.



How to apply for a Tax identification code? Check <u>Italian Tax Code</u>.

#### Opening a bank account

Opening a bank account in Italy can be useful for receiving a scholarship or for payments in your everyday life in Turin.

Requirements, terms and conditions, policies, vary from bank to bank: check the banks' websites for information.



Are you in trouble with requirements to open a bank account? Ask your Buddy for help!

#### Housing

International students can apply for a room at **University** residences managed by EDISU Piemonte, the local Regional Agency for the Right to Education.

Since places in residence halls are limited, searching on the private market is a common option. UniTo provides international students with a support service for the accommodation research on the private market



Rooms at EDISU are awarded upon a selection of candidates: check the <u>Information on How to Apply</u>.

Private accommodation and alternative solutions are available in town: for information and support, please visit the webpage <u>Housing</u>



Any trouble in finding accommodation? Ask you Buddy for help!

#### Italian Language Courses



Online courses, summer schools and courses throughout the academic year: check the options for learning Italian while you are in Turin: <u>Italian Language</u> Courses

#### Life in Turin

Located in North West Italy, Turin is **the third biggest city in Italy**. The city offers a wide range of museums, sites, monuments, churches, parks, theatres and events all year round.

Turin's **exciting lifestyle** is appreciated by students, who can make use of a number of study rooms and housing options, university canteens, transport and sports facilities.



Discover the main city services and attractions: When you arrive

Are you looking for special discounts for students? Check Student Discounts

#### University canteens

EDISU Piemonte, the local Regional Agency for the Right to Education, offers a restaurant service to all university students at special prices, in university canteens throughout the city.



For more information, please visit <u>University</u> canteens and Edisu Food Services



What is the best University canteen in town? And the closest to your Department? Ask your Buddy for tips!

#### Libraries and Study Rooms

Libraries and study rooms are available for students throughout the city, providing books, free Wi-Fi and a quiet space to study in.



Browse the study rooms available in town.

#### Public Transport

Buses and trams, the underground, shared bikes, cars, and motorbikes allow you to move around the city.



Check full information on Public Transport.

Tired of citylife in Turin? Italy has a lot of villages and cities you can visit by train: check the <u>National Railway</u> Website.

#### **Sport**

Turin's great location, close to the mountains, the countryside, rivers and lakes, provides an excellent environment for a wide range of sports and outdoor activities.

The University Sports Centre (CUS Torino) offers more than 100 different sports at all levels to promote competitive and non-competitive sports among students.



Check information and contacts on **Sport**.

## Studying at UniTo

#### Verify the required documents for enrolment

When you arrive in Turin you are required to provide the International Students' Desk (E-mail: <a href="mailto:internationalstudents@unito.it">internationalstudents@unito.it</a>) with a set of <a href="mailto:documents">documents</a> for your enrolment, <a href="mailto:depending on your country of origin and residence">depending on your country of origin and residence</a>, <a href="mailto:and-the-degree-programme">and the degree programme</a> you wish to enrol in.



Check for details **Enrolment for International Students** 



Are you getting confused about the documents you must provide? Ask your Buddy for help!

#### Register to UniTo web portal

As a new student at UniTo you must register on UniTo web portal: you will be able to access to MyUniTo section, your personal portal to manage your academic career and university services.



Check how to register to the portal and do not forget your Buddy can help you.

Smart managing of your career? Download MyUniTO app

## Take the admission test (for degree programs with restricted number of places only)

If the degree program you applied for has a quota of places ("corso ad accesso programmato"), you have to register for and take the **admission exam** within the deadlines stated in each call for admissions ("bando").



Check on our website the different procedures: <a href="Enrolment procedure">Enrolment procedure</a>

### Take TARM (Assessment of Minimum Requirements)

TARM test is mandatory if you enroll in programs with free admission. The test is held through the TOLC test offered by CISIA.



Check full information about the test, deadlines and guidelines at <u>Undergraduate and 5 or 6-year postgraduate degrees with free admission</u>

#### Enroll online at UniTo and pay the enrolment fee

Check how to enroll online at the pages Enrolment procedure and Enrolment for international students by following within the deadlines the instructions published.

#### **Tuition Fees**

Students enrolled at UniTo are required to pay annual fees. Check how you can benefit from reductions at the page Tuition Fees.

#### Contacts



https://en.unito.it/studying-unito/tuition-fees



(+39) 011 6709902 (Monday- Friday h. 9.00-12.00)



<u>Helpdesk</u>

#### **Scholarships**

International students at UniTo can apply for a range of scholarships awarded at national, regional and university level: discover them all on Scholarships for International Students

#### Study Plan

Study plan is the complete set of exams that you need to sit in order to graduate. You must fill your study plan online by choosing the courses provided for the degree programs, through your MyUniTO profile, by selecting "Compilazione piano carriera" icon.

Study plans can be filled in only by students who have regularly paid tuition fees.



For full information on study plan, how to fill it in, deadlines for filling it in, check <u>Study Plan</u>.



What exam? Laboratory A or B? What is a "Tirocinio"? For any doubts with Study Plan check this tutorial or ask your Buddy for help!

#### Courses

The list of courses available for each academic year and semester is generally updated from late July each year: check the website of your degree program.



Check the available courses in  $\underline{\text{Course search}}$ 

#### E-Learning and online platforms

Registration to courses allows you to take part to lectures (either in-person or online) and get course material.

You can register to courses and attend classes through three elearning services - Moodle, Campusnet and Webex - depending on the requirement of the course as set out by each Professor.

#### **CAMPUSNET**

Access through the "Login" either on the Department and the Degree Programme website using your Unito username and password. Your student status must be "current student" to be able to access this platform

#### **WEBEX**

A web conference service mostly used for online lectures and classes. No software installation is required.

You can access Webex from your MyUnito profile page under the tab: Servizi online/Online services >> Virtual Room studenti – Webex; or by using the link provided by the Professor who manages the course.



Any trouble with online platforms and digital learning? Your Buddy can help you

#### Exams at UniTo

Log in to your personal MyUniTO page and register either by:

- libretto (Examination Record book)
- exam sessions

Registration is possible only during the timeframe indicated nexpt to the date of the exam.



Check online the <u>FAQ about exams</u>, and the <u>faq for registering to exam session</u>.



Contact your Buddy for any trouble with exam registration.

#### **Edumeter**

It is the evaluation system of courses and professors that anonymously collect student assessments and contribute to the improvement of university teaching.

Click on "Esami - Edumeter" in your MyUnito and fill the survey in.



Check the tutorial on how to fill in the Edumeter.

#### International Mobility Programmes

Erasmus+ for studies and traineeship, exchange agreements with Universities in all Continents: make use of the international opportunities UniTo provides to make your career international.



Information and contacts on Student's mobility.

### Part-time collaboration at the University

Students at UniTo can work part time (Maximum 200 hours per student) for the University administrative structures, and as Buddy or tutor for other students.

Every year UniTo publish selection procedures for students wishing to apply for different posts.



Information on <u>Collaborazioni a tempo parziale</u> (italian only)



If you do not speak Italian at all ask your Buddy for help in applying for part-time collaboration.

#### Tutoring and student support

#### Passi@UniTo - Counseling for international students

Passi@UniTo project is a psychological counseling service.

Book your meeting with the counselling team by email passi@unito.it, mentioning your name, surname, nationality and phone number. You will be contacted to schedule a first online or face-to-face session.

>> Check full information on <a href="mailto:Passi@UniTO">Passi@UniTO</a>

#### Tutoring and counseling

The tutoring scheme covers a wide range of activities designed to help make university life more effective and productive. Moreover, the counseling service offers free assistance, provided by trained psychologists, to all UniTo students suffering from psychological disturbances.

>> Check the <u>tutoring services</u> and the <u>counseling</u> <u>service</u> offered by UniTo

#### Mentorship Project

If you have doubts about how to register for classes and exams, how to fill your student career plan and edumeter evaluation surveys, you can rely on the Mentorship Project, which provides useful tutorials for all students starting their career in UniTO, with a special attention to students holding international protection.

> >> Discover Mentorship project and how to request the <u>service</u>

Students with special needs
UniTo offers technical services and/or didactic support to students with temporary or permanent disabilities, and students with specific learning disability (SLD).

>> Check the services available for <u>Students with</u> special needs.



FOCUS ON
Hub of Agricultural
and Veterinary
Sciences

## Hub of Agricultural and Veterinary sciences

#### 1. WELCOME TO YOUR HUB

The Hub of Agricultural and Veterinary Sciences is made up of the following departments, which are part of the School of Agriculture and Veterinary Medicine (SAMEV)



Department of Agricultural, forest and food sciences

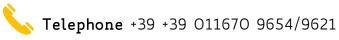


Department of Veterinary Sciences

## 2. INTERNATIONAL OFFICE - HUB OF AGRICULTURAL AND VETERINARY SCIENCES

This is a support service dealing with administrative issues for students enrolled at UniTo or involved in international mobility programmes of the HUB.

E-mail international.agrovet@unito.it



Videoconference Google Meet: book an appointment

Face-to face meetings can be requested via e-mail.

#### 3. BUDDY PROJECT - GET SUPPORT FROM A BUDDY

The first few weeks in a new country can be overwhelming: finding accommodation, getting to know your new university, getting the necessary documents, learning Italian. You will probably think: "I need some help!"

This is where the Buddy Project comes in handy: Buddies are UniTo students offering peer-to-peer support to international and exchange students.

Contact buddy.agrovet@unito.it for information and to get in touch with your Buddy.

#### 4. ON THE MAP

Find out your Department in the <u>map of the city</u>.



#### 5. HAVE YOU READ IT YET?

Have you checked the following information in the UniTO Handbook for Degree seeking?

- ✓ <u>Before getting to Italy</u>
- √ When you get to Italy
- √ Studying at UniTo
- ✓ Register to UniTO web portal
- √ Study Plan
- ✓ E-Learning and online platforms
- ✓ Exams at UniTO
- ✓ International Mobility Programmes

Most of the international mobility programmes such as Erasmus +, aimed at degree course students within the Agricultural and Veterinary Science Hub, are organised within the School of Agriculture and Veterinary Sciences (SAMEV). For further information ask your Buddy or the International Office of the Hub.

#### 6. DEPARTMENT FACILITIES



Department of Agricultural, Forest and Food Sciences



<u>Academic calendar</u>



Subjects taught in English language (in upgrade)

You can find the academic calendar on the webpage of each degree programme under "orario lezioni" (timetable). In case of issues, please refer to your Buddy.

Undergraduate degree	Postgraduate degrees
Scienze e tecnologie agrarie	Biotecnologie vegetali
Scienze e tecnologie per la montagna	Scienze agrarie
<u>Scienze forestali e ambientali</u>	<u>Scienze animali</u>
Tecnologie alimentari	<u>Scienze dei sistemi forestali e</u> <u>dell'ambiente</u>
Viticoltura ed enologia	<u>Scienze e tecnologie</u> <u>alimentari</u>
	Scienze viticole ed enologiche



#### Department of Veterinary Sciences



#### Academic calendar

You can find the academic calendar on thewebpage of each degree programme under "orario lezioni" (timetable). In case of issues, please refer to your Buddy

#### Undergraduate degree Postgraduate degrees

Sistemi zootecnici sostenibili	Medicina Veterinaria
Tecniche di assistenza veterinaria	

#### 7. SERVICES and FACILITIES

#### A) Segreteria Studenti

This is the office in charge of administrative issues such as fees, registry management, certificates, administrative consulting.

The office is located inside the campus, in the Palazzina Aule, ground floor. It provides service by appointment for specific activities or remotely through the **Help Desk online service**. You can access it through your MyUniTO area.



For the Service desk, click here and then insert a key word, open one question and if you're not satisfied by the answer you can "open a ticket". This means that you can write a new question to the Segreteria Studenti. Soon afterwards, you will receive an answer on your institutional e-mail address.



Should you need linguistic support when contacting the Students' Registry Offices, do not hesitate to ask your Buddy for help!

#### B) Segreteria Didattica

This is the office dealing with academic career and teaching issues such as lectures, credits, study plan.

The office provides information and support concerning the courses, exams and graduation; the professors and the organization of the department courses.

#### Office email addresses:

- Department of Agricultural, Forest and Food Sciences: didattica.disafa@unito.it
- Department of Veterinary Sciences: didattica.dsv@unito.it
- The office can also be contacted through the <u>service desk</u>.

#### C) Tutoring service (Servizio di Tutorato)

Support service for student problems during your period at the university.

- For information: <a href="https://www.samev.unito.it/it/tutorato">https://www.samev.unito.it/it/tutorato</a>
- D) Library and Bertrand Study Hall
- www.samev.unito.it/it/aule-e-servizi/biblioteca-diffusa-aula-studio-bertrand
- Click here for info about access to the library.
- Consult this page for information on reserving books

#### E) Canteen

The Campus has a <u>canteen service</u> managed by **EDISU**: to access the service, you need to show your University Smart card.

It is open from Monday to Friday (12.00-14.15).

# First Steps at UniTo Checklist for International Students

- Get in contact with your Buddy at UniTo https://en.unito.it/studyingunito/application-internationalstudents/buddy-project
- Register to unito.it website <a href="https://en.unito.it/services/onlinge-services/help-and-support/portal-registration-instructions">https://en.unito.it/services/onlinge-services/help-and-support/portal-registration-instructions</a>
- Apply for your Tax
  Identification Code
  (Codice Fiscale)
  https://en.unito.it/livingturin/when-you-arrive/residencepermit/tax-identification-code
- Apply for your residence permit (Permesso di soggiorno) Only for Extra-eu students https://en.unito.it/living-turin/when-you-arrive/residence-permit

- 5 Get an insurance or register to Italian Public Health Service https://en.unito.it/living-turin/you-leave-home/health-and-insurance
- Find accommodation in Turin https://en.unito.it/living-turin/when-you-arrive/housing
- Submit the required documents (EU and non-EU equivalent students/non-EU students) to International students desk https://en.unito.it/studying-unito/application-international-students
- Enrol online
  https://en.unito.it/studyingunito/enrolment-procedure
- Pay the enrolment fee <a href="https://en.unito.it/stud">https://en.unito.it/stud</a> ying-unito/tuition-fees
- Discover the city and the University services for students https://en.unito.it/living-turin/when-you-arrive



#### Content

Area Internazionalizzazione Sezione Studenti Internazionali Ufficio Servizi per l'Internazionalizzazione Polo Agraria e Medicina Veterinaria

#### **Graphic design**

Sezione Comunicazione Istituzionale e Organizzativa en.unito.it chinese.unito.it unito.it